

DEPARTMENT OF TRANSPORTATION -Toll Bridge Program

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March 30, 2010

Contract No. 04-0120F4
04-SF-80-13.2 / 13.9
Self-Anchored Suspension Bridge
Letter No. 05.03.08-000034

Michael Flowers
Project Executive
American Bridge/Fluor, A JV
375 Burma Road
Oakland, CA 94607

Dear Michael Flowers,

Re: Department Generated Non-Conformance Reports

In response to ABFJV's letter dated March 3, 2010 (ABF-CAL-LTR-001362), the Department has conducted an internal review of the NCR process as well as the disputed NCR's and has confirmed the validity of the referenced NCRs.

The Department would like to reconfirm that the current NCR process serves everyone well. In meetings held on November 5, 2009, December 7, 2009 and December 22, 2009, ABFJV China and the Department (Team China) agreed on procedures to minimize the delays and effectively expedite the NCR issues at hand. Per these meetings, the Department gives immediate verbal notifications of all incidents to ABFJV/ZPMC QC/QA personnel followed by written notices (draft incident reports) within 48 hours to ABFJV Foreign QA Manager in China. When determined necessary, the Department elevates the incidences to Non-Conformance Reports (NCR) and transmits these within 48 hours from the initial notifications. ABFJV agreed on 7-day turn around time for the NPR's with evidence of the acceptability of the welds in question. It was also agreed that when the evidence was not immediately available, it could be turned in at a later date for closure of the NCR's. If ABFJV feels this procedure needs to be improved further, please let us know. We can assure you that the Department's internal procedure already screens out the incidents to be elevated. However, it does not have control over the number of incidents that occur nor the distribution of the written notices provided to ABFJV.

Tremendous efforts have been made by both parties in reducing the outstanding list of NCRs and in expediting the resolution of recently issued NCRs. The Department (Team China) would be pleased to meet and discuss the procedures further with ABFJV China in order to build on the progress that has been made over the last three months.

If you would like to discuss this further or have any questions, please contact Scott Kennedy at 86 150 2131 3938.

Sincerely,

GARY PURSELL
Resident Engineer

cc: P. Siegenthaler, J. Tom, R. Morrow, B. Casey, M. Wahbeh
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